

# Welcome to Botany Town Centre Medical Practice

Ph: 2736003 Fax: 2736004

Email: [admin@bmp.nz](mailto:admin@bmp.nz)

[www.botanymedicalpractice.com](http://www.botanymedicalpractice.com)

Medical Centre Hours: Monday to Friday 7:45am -5.30pm, Thursday late night 07:45am-7.30pm

Our phone hours are Monday to Friday 8am to 5pm and Thursday until 7pm

**Botany Town Centre Medical is a member of EAST HEALTH TRUST PHO. We are pleased to be able to offer our enrolled patients reduced fees and access to some subsidized and free medical services.**

<b>Dr Pieter Vosloo:</b>	Monday	7:45am - 5.00pm
	Tuesday	7:45am - 5.00pm
	Wednesday	7:45am - 5.00pm
	Thursday	7:45am - 7.15pm
	Friday	7:45am - 5.00pm

<b>Dr Harry Fauls:</b>	Monday	8.00am – 5.00pm
	Tuesday	9.00am - 5.00pm
	Wednesday	9.00am - 5.00pm
	Thursday	12.00pm – 7.15pm
	Friday	8.00am – 5.00pm

<b>GP Registrar:</b>	Mon,Thur,Fri	8.00am – 5.00pm
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**Anita, Julie and Poonam** are our Practice Nurses available to assist patients.

Appointments can be booked with the nurses for many services including: Immunisations, Dressings, Blood Pressure, Cervical Smears, Travel Vaccination, Chronic Care, Spirometry, Education and advice.

**Jeannine, Cindy and Sharyn** are the Receptionists and are always happy to help with appointments and any queries you may have.

**Annelize** is the Practice Manager and is also happy to help with any questions you may have relating to the services offered by BTCMP.

## **Visiting Specialist Services available at Botany Town Centre Medical include:**

Dr Patrick Kay – Interventional Cardiologist  
Prof. Rocco Pitto – Orthopaedic Surgeon  
Dr Melissa Rossaak - Orthopaedic Surgeon

**After Hours: Eastcare: 260 Botany Road, Howick Ph: 2771516**

**Appointment Times:** The time for a consultation is limited so please notify reception at the time of booking if you need longer with the Doctor. These may incur an extra cost.

You can book your appointment **ONLINE** at [www.botanymedicalpractice.com](http://www.botanymedicalpractice.com)

**We offer Patient Portal to our patients, it is free to register.**

### **Immunisation of Children:**

The nurses would like to do these in the morning please. This is to provide enough practice time for follow up if required.

### **Repeat Prescriptions:**

If you have had an appointment with the Doctor for your last prescription of a long term medication 3 months previously, you may request a repeat by phone or on our website. Some medications require a Dr's visit for medico-legal and ethical reasons e.g. sleeping tablets.

If you have not seen the Doctor in six months, you will be required to make an appointment to review your long-term medication.

You can order your repeat prescription through the online patient portal, this option will list all your long-term medication for easy ordering.

**PLEASE GIVE 24 HOURS NOTICE FOR ALL PRESCRIPTIONS REQUESTED BY PHONE/EMAIL.**

**Test Results:** All test results will be checked by the Doctor. **Only patients whose test results require follow up will be contacted.**

**Test Results:** These are now available online through our Patient Portal hosted by Connectmed.

**Terms of Trade**

**The Practice has a No Credit Policy and Requires payment at the time of Consultation.**

We therefore request all our patients to make payment at the time of consultation. Where payment is not made at the time professional services were provided, **a \$10 administration fee will be applied to all outstanding accounts at the end of the current month** in which professional services were provided.

We offer the following payment methods:

- Eftpos
- Credit Card; or
- by direct debit.

Online payment details as follows:

- **Name:** Botany Town Centre Medical Practice Account :
- **Bank:** **BNZ 02-0214-0073176-000**
- **Reference:** Please use your name or Chart Number as a reference so we can identify your payment.

**Overdue Accounts – Outstanding Debt**

Overdue accounts will be passed onto the collection agency Baycorp. This will result in an additional administrative fee of \$30 and the account holder of the account will be liable for any costs incurred by the Collection Agency on outstanding debt. Collection Agency costs will be charged at their service rate plus GST.